



## Notice of a public meeting of

### Customer and Corporate Services Scrutiny Management Committee

**To:** Councillors Williams (Chair), Galvin (Vice-Chair),  
D'Agorne, Fenton, Gates, Reid, S Barnes, Flinders and  
K Myers

**Date:** Monday, 4 September 2017

**Time:** 5.30 pm

**Venue:** The King Richard III Room (GO49) - West Offices

### AGENDA

#### 1. **Declarations of Interest**

At this point, Members are asked to declare:

- any personal interests not included on the Register of Interests
- any prejudicial interests or
- any disclosable pecuniary interests

which they may have in respect of business on this agenda.

#### 2. **Public Participation**

At this point in the meeting members of the public who have registered to speak can do so. The deadline for registering is **5.00pm on Friday 1 September 2015**. Members of the public can speak on agenda items or matters within the remit of the Committee.

To register to speak please contact the Democracy Officer for the meeting, on the details at the foot of the agenda.

### **Filming, Recording or Webcasting Meetings**

Please note this meeting may be filmed and webcast ,or recorded, and that includes any registered public speakers, who have given their permission. The broadcast can be viewed at <http://www.york.gov.uk/webcasts> or, if recorded, this will be uploaded onto the Council's website following the meeting.

Residents are welcome to photograph, film or record Councillors and Officers at all meetings open to the press and public. This includes the use of social media reporting, i.e. tweeting. Anyone wishing to film, record or take photos at any public meeting should contact the Democracy Officer (contact details are at the foot of this agenda) in advance of the meeting.

The Council's protocol on Webcasting, Filming & Recording of Meetings ensures that these practices are carried out in a manner both respectful to the conduct of the meeting and all those present. It can be viewed at [http://www.york.gov.uk/download/downloads/id/11406/protocol\\_for\\_webcasting\\_filming\\_and\\_recording\\_of\\_council\\_meetings\\_20160809.pdf](http://www.york.gov.uk/download/downloads/id/11406/protocol_for_webcasting_filming_and_recording_of_council_meetings_20160809.pdf)

### **3. Schedule of Petitions (Pages 1 - 6)**

This report provides the committee with details of new petitions received to date, together with those considered by the Executive or relevant Executive Member/Officer since the last report to the Committee.

### **4. 2017/18 Finance and Performance Monitor 1 (Pages 7 - 14)**

This report provides a high level analysis of the performance and financial position of services falling under the remit of this Committee for the first quarter of the 2017/18 financial year.

### **5. Draft ICT Strategy (Pages 15 - 20)**

This report outlines the process undertaken to develop the new proposed ICT Strategy as a platform for the Council's ICT provision moving forward. After receiving a presentation on the draft strategy, Members will be asked to comment upon and endorse the broad strategic direction set, ahead of formal approval.

**6. Overview Report on Financial Inclusion (Pages 21 - 38)**

This report provides Members with an update on the activities and initiatives undertaken by the Council to promote financial inclusion across the city.

**7. Section 106 Agreements (Pages 39 - 54)**

This report provides Members with further information on Section 106 agreements and how they are administered and controlled, as requested at a meeting of this Committee's predecessor in November 2016.

**8. Attendance and Wellbeing Project (Pages 55 - 70)**

This report provides information on the current and planned work being undertaken to address the management of sickness absence within the Council, with a focus on attendance management and employee wellbeing.

**9. Work Plan 2017/18 (Pages 71 - 72)**

Members are asked to consider the Committee's draft work plan for the remainder of the municipal year.

**10. Urgent Business**

Any other business which the Chair decides is urgent under the Local Government Act 1972.

Democracy Officer:

Name: Laura Clark

Contact details:

- Telephone – (01904) 554538
- E-mail – [Laura.Clark@york.gov.uk](mailto:Laura.Clark@york.gov.uk)

For more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports and
- For receiving reports in other formats

Contact details are set out above.

**This information can be provided in your own language.**

**我們也用您們的語言提供這個信息 (Cantonese)**

**এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)**

**Ta informacja może być dostarczona w twoim własnym języku. (Polish)**

**Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)**

**یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جاسکتی ہیں۔ (Urdu)**

** (01904) 551550**